

CollabQuote Updates Policy

Effective date: September 16, 2026

This Updates Policy explains how updates, upgrades, support, compatibility, and update delivery work for **CollabQuote - UGC Brand Deal Pricing & Rights Toolkit**.

For this Policy, **“Seller”** means the creator or supplier identified on the CollabQuote Gumroad product page and the purchaser’s Gumroad receipt.

1. Perpetual purchased-version license

A standard CollabQuote purchase grants the software-use rights described in the CollabQuote Software License.

The purchased-version license does not expire merely because time passes.

A perpetual license does **not** mean that the Seller guarantees:

- perpetual download hosting;
- perpetual technical support;
- an unlimited number of future updates;
- compatibility with every future Windows, browser/WebView, device, or third-party service version;
- perpetual operation of every optional online service;
- free access to every future major edition or separately priced service.

Customers should keep their installer and encrypted data backups.

2. Maintenance and feature updates

When the Seller releases maintenance, security, bug-fix, or feature updates for the same major CollabQuote edition and makes those updates available to existing purchasers, those updates may be downloaded and installed under the existing license unless the Seller clearly states different terms before download.

The Seller does not promise a minimum number of updates, a fixed release schedule, or a particular support period.

3. Major upgrades

The Seller may release a future major CollabQuote edition as:

- a free upgrade;
- a paid upgrade;
- a discounted upgrade for existing purchasers;
- a separately licensed product.

The purchase of one CollabQuote version does not automatically guarantee free access to every future major version.

Regardless of whether a future major upgrade is paid, a valid perpetual license to the purchased version is not converted into a mandatory subscription merely because a newer major version exists.

4. Optional future services

The Seller may later offer optional services such as cloud synchronization, hosted backup, team features, or other online functionality.

An optional service may have a separate one-time fee or subscription.

Unless expressly disclosed otherwise before purchase, an optional future service does not change the offline/perpetual license for the purchased local CollabQuote software.

5. How updates are delivered

CollabQuote is designed to avoid silent mandatory background software downloads.

Depending on the installed release, an update may be delivered by:

- downloading a newer official CollabQuote Setup EXE from Gumroad or another official Seller distribution location;
- running that installer directly; or
- using an in-Product workflow that locates or launches an official newer installer.

The Product may inspect a local installer filename/version or the user's local Downloads folder when using a local update workflow.

Customers should install only official CollabQuote installers obtained from an authorized Seller distribution source.

6. License activation and updates

A normal update is intended to preserve a valid existing activation where technically possible.

An update may require reactivation if:

- the operating system or application profile has materially changed;
- the Product has been moved to a new computer;
- local activation data has been erased;
- security changes require a new activation record;
- the license is no longer valid.

Updating does not increase the number of licensed users or devices.

7. Data and backups before updating

Although CollabQuote is designed to migrate compatible local data between supported versions, no software migration can be guaranteed against every hardware, operating-system, storage, security-software, or corruption scenario.

Before an important update, customers should create and retain a current CollabQuote backup, preferably an encrypted backup where the Product supports it.

The Seller is not responsible for data loss caused by failure to maintain a reasonable backup, except where applicable law provides a non-waivable remedy.

8. Compatibility

The Seller may discontinue compatibility with obsolete, insecure, unsupported, or technically impracticable operating-system or platform versions.

An update may change:

- minimum Windows or WebView requirements;
- file or database formats;
- security requirements;
- user interface and workflow;
- calculation assumptions;
- tax-year reference information;
- third-party integrations.

The Seller will use reasonable efforts to document material compatibility changes in release notes or update documentation.

9. Security updates

The Seller may release security updates when reasonably appropriate but does not warrant that every vulnerability will be identified or corrected.

For serious security issues, the Seller may recommend or require migration away from a version that is no longer reasonably safe to operate.

Nothing in this section authorizes the Seller to remotely retrieve the user's local creator-business records merely to provide an update.

10. Update availability and discontinuation

The Seller may stop developing or distributing updates for a version.

Already activated copies are designed for ordinary offline use, but the Seller does not guarantee that an old version will remain compatible with future operating-system changes or third-party services.

The Seller may also change or discontinue licensing infrastructure, download hosting, or support channels. When reasonably practicable, the Seller may provide transition instructions for legitimate purchasers, but indefinite operation of external infrastructure is not guaranteed.

11. No guarantee of requested features

Feature requests, roadmap statements, previews, mockups, support messages, or discussions of possible functionality do not create a contractual obligation to deliver that feature unless the Seller expressly agrees otherwise in writing as part of the purchase.

Purchase decisions should be based on the features included in the version offered at the time of purchase.

12. Changes to this Updates Policy

The Seller may update this Policy for future releases or distribution methods.

Changes do not retroactively remove the core perpetual software-use right already granted for a purchased version, except where necessary to comply with law, address fraud/abuse, enforce a valid license termination, or protect Product security.

13. Contact

Questions about updates may be sent to the Seller by replying to the Gumroad purchase receipt or using the Seller contact method displayed on the CollabQuote Gumroad product page.